

## *Managing Growth*



## *Small Beginnings*



- Formed in 1999
- To support previously homeless people taking up a new tenancy
- Starter Packs
- Employed a Manager in 2000

## *Current Services*



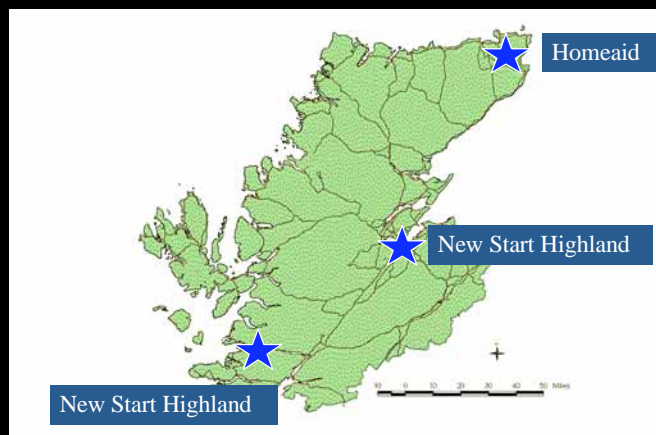
## *Planning for growth*



*Begin with the end in mind*



*Know Our Context*



## *Can we deliver?*

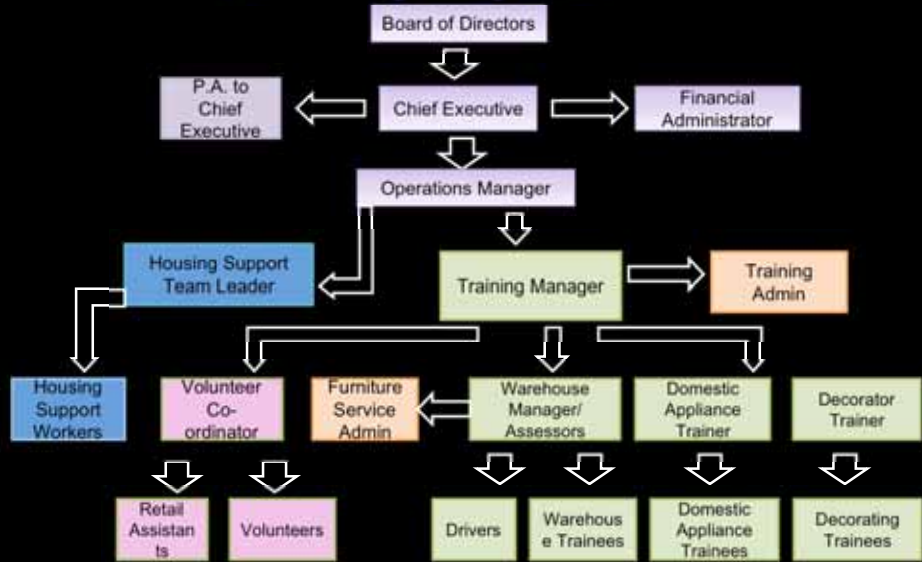


## *Build Partnerships*

- Highland Council
- Housing Associations
- Third Sector
- Churches
- Highland Health Board



# Our Changing Structure



# Take Measured Risks



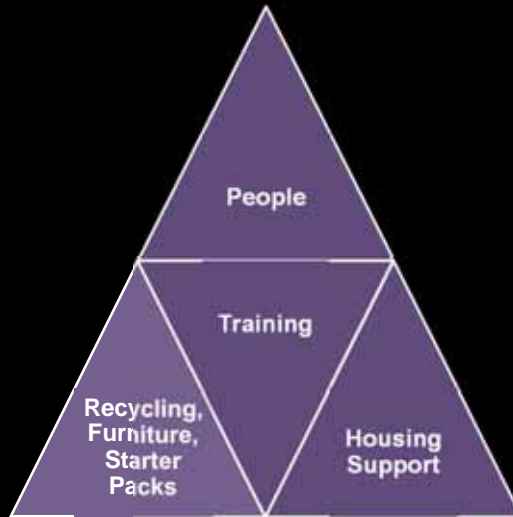
## *Keys for success*

- Compliment don't compete
- Energy & Belief
- Be Evolutionary
- Relationships
- Lead listening

## *Keys for success 2*

- Delivery
- Integrity
- Values
- There's enough to go round

# Maintaining Our Focus



Thank You

New Start Highland-  
Working towards a sustainable future